

## 1994 AUTHOR INDEX

## A

- Aron DC: *See* Aucott JN.  
 Aucott JN, Taylor AL, Wright JT Jr, Ganz MB, Landefeld CS, Taylor Pelecanos EI, Carrol AM, Dombrowski RC, Van Why KJ, Lederman R, Ravdin JI, Ravdin JI: Developing guidelines for local use: Algorithms for cost-efficient outpatient management of cardiovascular disorders in a medical center. Jan, 17-32.

## B

- Baker D: *See* Hadorn DC.  
 Baker D: *See* Hadorn DC.  
 Barbour GL: Development of a quality improvement checklist for the Department of Veterans Affairs. Mar, 127-139.  
 Barnes RV, Lawton L, Briggs D: Clinical benchmarking improves clinical paths: Experience with coronary artery bypass grafting. May, 267-276.  
 Batalden PB, Nelson EC, Roberts JS: Linking outcomes measurement to continual improvement: The Serial "V" way of thinking about improving clinical care. Apr, 167-180.  
 Batalden PB: *See* Hays RD.  
 Berkey T: Benchmarking in health care: Turning challenges into success. May, 277-284.  
 Briggs D: *See* Barnes RV.

## C

- Camp RC, Tweet AG: Benchmarking applied to health care. May, 229-238.  
 Campbell AB: Benchmarking: A performance intervention tool. May, 225-228.  
 Carrol AM: *See* Aucott JN.  
 Cohen AB: Evaluating new ways of managing quality: An interview with Stephen M. Shortell and Jim O'Brien. Feb, 90-96.  
 Collins LW: TQM information systems: An elusive goal. Nov, 607-613.  
 Connor CB: *See* Harris CS.  
 Covey B, DeVecchio JH, Mitchell L: Combining benchmarking with other quality tools to achieve breakthroughs in admitting. Oct, 555-561.  
 Cronin C: Business coalitions on health: Their activities and impact. Jul, 376-380.  
 Cyphert ST: *See* Wakefield DS.

## D

- Davies AR, Doyle MAT, Lansky D, Rutt W, Stevic MO, Doyle JB: Outcomes assessment in clinical settings: A consensus statement on principles and best practices in project management. Jan, 6-16.  
 Davis N: *See* Dull VT.  
 Davis B: *See* Lewis AV.  
 DesHarnais S, Marshall B, Dulski J: Information management in the age of managed competition. Nov, 631-638.  
 DeVecchio JH: *See* Covey B.  
 Dombrowski RC: *See* Aucott JN.  
 Donaldson MS: Gearing up for health data in the information age. Apr, 202-207.  
 Doyle JB: *See* Davies AR.  
 Doyle MAT: *See* Davies AR.  
 Dracup K: *See* Hadorn DC.  
 Dull VT, Lansky D, Davis N: Evaluating a patient satisfaction survey for maximum benefit. Aug, 444-453.  
 Dulski J: *See* DesHarnais.

## E

- Epstein MH, Kurtzig BS: Statewide health information: A tool for improving hospital accountability. Jul, 370-375.

## F

- Finlan JK, Zibrat FS: Struggles and successes: Experiences of a Beta Test Site. Feb, 49-56.

## G

- Gainter JR: *See* Glazer SK.  
 Ganz MB: *See* Aucott JN.  
 Garnick DW, Palmer H, Fowles J, Weiner JP: A computerized system for reviewing medical records from physicians' offices. Dec, 679-694.  
 Ghasib SHF: *See* Hoskins EJ.  
 Gift B: *See* Mosel D.  
 Gill D, Kendall ER: The abolishment of performance appraisals: Parkview's story. Dec, 669-678.  
 Glaser J: Developing a clinical information system: The role of the chief information officer. Nov, 614-622.  
 Glazer SK, Gainter JR: Hospital administrators: The challenge of living in a glass house. Jul, 388-393.  
 Goldman RL, Thomas TL: Using mortality rates as a screening tool: The experience of the Department of Veterans Affairs. Sep, 511-22.

- Gonnella JS, Louis DZ, Gottlieb JE: Physicians' responsibilities and outcomes of medical care. Jul, 402-410.  
 Gottlieb JE: *See* Gonnella JS.

- Goverman IL: Orienting health care information systems toward quality: How Group Health Cooperative of Puget Sound did it. Nov, 595-606.

- Greenberg, LG: *See* Iezzoni LI.

- Guinane CS, Sikes JI, Wilson RK: Using the PDSA cycle to standardize a quality assurance program in a quality improvement-driven environment. Dec, 696-705.

- Guse C: *See* Hartz AJ.

## H

- Hadorn DC, Baker D: Development of the AHCPR-sponsored heart failure guideline: Methodologic and procedural issues. Oct, 539-547.

- Hadorn DC, Baker D, Dracup K, Pitt B: Making judgements about treatment effectiveness based on health outcomes: Theoretical and practical issues. Oct, 547-554.

- Hagen TC: *See* Hartz AJ.

- Harper DL: *See* Rosenthal GE.

- Harris CS, Connor CB: Building a computer-supported quality improvement system in one year: The experience of a large state psychiatric hospital. Jun, 330-342.

- Hartz AJ, Sigmann P, Guse C, Hagen TC: The value of the uniform Clinical Data Set System (UCDSS) in a hospital setting. Mar, 140-151.

- Hays RD, Nelson EC, Larson CO, Batalden PB: Short-form measures of physician and employee judgments about hospital quality. Feb, 66-77.

- Headrick L, Katcher W, Neuhauser D, McEachern E: Continuous quality improvement and knowledge for improvement applied to asthma care. Oct, 562-568.

- Helms CM: *See* Wakefield DS.

- Hendryx MS: *See* Wakefield DS.

- Hoskins EJ, Noor FAA, Ghasib SHF: Implementing TQM in a military hospital in Saudi Arabia. Aug, 454-464.

- Hungate RW: Purchaser quality measures: Progressing from wants to needs. Jul, 381-387.

## I

- Iezzoni LI, Greenberg LG: Performance measures and measurement. Jun, 305-316.

## 1994 AUTHOR INDEX

## A

- Aron DC: *See* Aucott JN.  
 Aucott JN, Taylor AL, Wright JT Jr, Ganz MB, Landefeld CS, Taylor Pelecanos EI, Carrol AM, Dombrowski RC, Van Why KJ, Lederman R, Ravdin JI, Ravdin JI: Developing guidelines for local use: Algorithms for cost-efficient outpatient management of cardiovascular disorders in a medical center. Jan, 17-32.

## B

- Baker D: *See* Hadorn DC.  
 Baker D: *See* Hadorn DC.  
 Barbour GL: Development of a quality improvement checklist for the Department of Veterans Affairs. Mar, 127-139.  
 Barnes RV, Lawton L, Briggs D: Clinical benchmarking improves clinical paths: Experience with coronary artery bypass grafting. May, 267-276.  
 Batalden PB, Nelson EC, Roberts JS: Linking outcomes measurement to continual improvement: The Serial "V" way of thinking about improving clinical care. Apr, 167-180.  
 Batalden PB: *See* Hays RD.  
 Berkey T: Benchmarking in health care: Turning challenges into success. May, 277-284.  
 Briggs D: *See* Barnes RV.

## C

- Camp RC, Tweet AG: Benchmarking applied to health care. May, 229-238.  
 Campbell AB: Benchmarking: A performance intervention tool. May, 225-228.  
 Carrol AM: *See* Aucott JN.  
 Cohen AB: Evaluating new ways of managing quality: An interview with Stephen M. Shortell and Jim O'Brien. Feb, 90-96.  
 Collins LW: TQM information systems: An elusive goal. Nov, 607-613.  
 Connor CB: *See* Harris CS.  
 Covey B, DeVecchio JH, Mitchell L: Combining benchmarking with other quality tools to achieve breakthroughs in admitting. Oct, 555-561.  
 Cronin C: Business coalitions on health: Their activities and impact. Jul, 376-380.  
 Cyphert ST: *See* Wakefield DS.

## D

- Davies AR, Doyle MAT, Lansky D, Rutt W, Stevic MO, Doyle JB: Outcomes assessment in clinical settings: A consensus statement on principles and best practices in project management. Jan, 6-16.  
 Davis N: *See* Dull VT.  
 Davis B: *See* Lewis AV.  
 DesHarnais S, Marshall B, Dulski J: Information management in the age of managed competition. Nov, 631-638.  
 DeVecchio JH: *See* Covey B.  
 Dombrowski RC: *See* Aucott JN.  
 Donaldson MS: Gearing up for health data in the information age. Apr, 202-207.  
 Doyle JB: *See* Davies AR.  
 Doyle MAT: *See* Davies AR.  
 Dracup K: *See* Hadorn DC.  
 Dull VT, Lansky D, Davis N: Evaluating a patient satisfaction survey for maximum benefit. Aug, 444-453.  
 Dulski J: *See* DesHarnais.

## E

- Epstein MH, Kurtzig BS: Statewide health information: A tool for improving hospital accountability. Jul, 370-375.

## F

- Finlan JK, Zibart FS: Struggles and successes: Experiences of a Beta Test Site. Feb, 49-56.

## G

- Gainter JR: *See* Glazer SK.  
 Ganz MB: *See* Aucott JN.  
 Garnick DW, Palmer H, Fowles J, Weiner JP: A computerized system for reviewing medical records from physicians' offices. Dec, 679-694.  
 Ghasib SHF: *See* Hoskins EJ.  
 Gift B: *See* Mosel D.  
 Gill D, Kendall ER: The abolishment of performance appraisals: Parkview's story. Dec, 669-678.  
 Glaser J: Developing a clinical information system: The role of the chief information officer. Nov, 614-622.  
 Glazer SK, Gainter JR: Hospital administrators: The challenge of living in a glass house. Jul, 388-393.  
 Goldman RL, Thomas TL: Using mortality rates as a screening tool: The experience of the Department of Veterans Affairs. Sep, 511-22.

- Gonnella JS, Louis DZ, Gottlieb JE: Physicians' responsibilities and outcomes of medical care. Jul, 402-410.  
 Gottlieb JE: *See* Gonnella JS.

- Goverman IL: Orienting health care information systems toward quality: How Group Health Cooperative of Puget Sound did it. Nov, 595-606.

- Greenberg, LG: *See* Iezzoni LI.

- Guinane CS, Sikes JI, Wilson RK: Using the PDSA cycle to standardize a quality assurance program in a quality improvement-driven environment. Dec, 696-705.

- Guse C: *See* Hartz AJ.

## H

- Hadorn DC, Baker D: Development of the AHCPR-sponsored heart failure guideline: Methodologic and procedural issues. Oct, 539-547.

- Hadorn DC, Baker D, Dracup K, Pitt B: Making judgements about treatment effectiveness based on health outcomes: Theoretical and practical issues. Oct, 547-554.

- Hagen TC: *See* Hartz AJ.

- Harper DL: *See* Rosenthal GE.

- Harris CS, Connor CB: Building a computer-supported quality improvement system in one year: The experience of a large state psychiatric hospital. Jun, 330-342.

- Hartz AJ, Sigmann P, Guse C, Hagen TC: The value of the uniform Clinical Data Set System (UCDSS) in a hospital setting. Mar, 140-151.

- Hays RD, Nelson EC, Larson CO, Batalden PB: Short-form measures of physician and employee judgments about hospital quality. Feb, 66-77.

- Headrick L, Katcher W, Neuhauser D, McEachern E: Continuous quality improvement and knowledge for improvement applied to asthma care. Oct, 562-568.

- Helms CM: *See* Wakefield DS.

- Hendryx MS: *See* Wakefield DS.

- Hoskins EJ, Noor FAA, Ghasib SHF: Implementing TQM in a military hospital in Saudi Arabia. Aug, 454-464.

- Hungate RW: Purchaser quality measures: Progressing from wants to needs. Jul, 381-387.

## I

- Iezzoni LI, Greenberg LG: Performance measures and measurement. Jun, 305-316.

**J**

- Jencks SF: The government's role in hospital accountability for quality of care. Jul, 364-369.
- Jennings K, Westfall F: A survey-based benchmarking approach for health care using the Baldrige quality criteria. Sep, 500-509.
- Jones KR: *See* Wirtschafter DD.
- Juran D: Achieving sustained quantifiable results in an interdepartmental quality improvement project. Mar, 105-119.

**K**

- Kaluzny AD: *See* Kibbe DC.
- Katcher W: *See* Headrick L.
- Kendall E: When a physician leads quality improvement: An interview with Keith Wilson. Jun, 344-350.
- Kendall ER: *See* Gill D.
- Kibbe DC, Kaluzny AD, McLaughlin CP: Integrating guidelines with continuous quality improvement: Doing the right thing the right way to achieve the right goals. Apr, 181-191.
- Kibbe DC: Designing quality into health care information systems—Building on the experience of industry: An interview with A. Blanton Godfrey, PhD. Nov, 647-650.
- Kibbe DC: Overview: Designing quality into health care information systems. Nov, 591-594.
- Krivenko CA, Chodroff C: The analysis of clinical outcomes: Getting started in benchmarking. May, 260-266.
- Kurtzig BS: *See* Epstein MH.

**L**

- Landefeld CS: *See* Aucott JN.
- Lansky D: *See* Dull VT.
- Lansky D: *See* Davies AR.
- Lansky D: Getting the data—and the information—right: An interview with the IOM's Molla S. Donaldson. Apr, 208-214.
- Larson CO: *See* Hays RD.
- Lawrence LM: Safeguarding the confidentiality of automated medical information. Nov, 639-646.
- Lawton L: *See* Barnes RV.
- Lederman R: *See* Aucott JN.
- Lemoui E: *See* Young MJ.
- Lenz S, Myers S, Nordlund S, Sullivan D, Vasista V: Benchmarking: Finding ways to improve. May, 250-259.
- Lewis AV, White J, Davis B: Appointment access: Planning to benchmark a complex issue. May, 285-293.
- Louis DZ: *See* Gonnella JS.

**M**

- Markson LE, Nash DB: Overview: Public accountability of hospitals regarding quality. Jul, 359-363.
- Marshall B: *See* DesHarnais S.
- May JR: *See* Phillips MS.
- McCarthy B: *See* Young MJ.
- McEachern E: *See* Headrick L.
- McLaughlin CP: *See* Kibbe DC.
- Mitchell L: *See* Covey B.
- Moller JH, Powell CB, Joransen JA, Borbas C: The Pediatric Cardiac Care Consortium—revisited, Dec, 661-668.
- Mosel D, Gift B: Collaborative benchmarking in health care. May, 239-249.
- Murray JF: *See* Wakefield DS.
- Myers S: *See* Lenz S.

**N**

- Nash DB: *See* Markson LE.
- Nelson EC: *See* Hays RD.
- Nelson EC: *See* Batalden PB.
- Neuhauser D: *See* Headrick L.
- Noor FAA: *See* Hoskins EJ.
- Nordlund S: *See* Lenz S.

**P**

- Panzer RJ: Are hospital quality improvement and public accountability compatible? Jul, 396-401.
- Pawson LG: Chronic illness: Implications of a new paradigm for health care. Jan, 33-39.
- Pelecanos EI: *See* Aucott JN.
- Phillips MS, Williams DB, May JR: Using pharmacist clinical intervention data for quality improvement of medication use and physician assessment. Oct, 569-576.
- Pitt B: *See* Hadorn DC.

**R**

- Ravdin JI: *See* Aucott JN.
- Rhew E: Quality improvement project reviews: A tool to accelerate the transformation. Feb, 79-89.
- Roberts JS: *See* Batalden PB.
- Rosenthal GE, Harper DL: Cleveland health quality choice: a model for collaborative community-based outcomes assessment. Aug, 425-442.
- Rubin HR: For what should hospitals be accountable? Jul, 411-418.
- Rutt W: *See* Davies AR.

**S**

- Schrieffer J: The synergy of pathways and algorithms: Two tools work better than one. Sep, 485.

- Sigmann P: *See* Hartz AJ.
- Sikes JI: *See* Guinane CS.
- Skibicki R: Educating executives to integrate information management with quality improvement: A case study. Nov, 623-630.
- Stevic MO: *See* Davies AR.
- Sullivan D: *See* Lenz S.

**T**

- Taylor AL: *See* Aucott JN.
- Thomas TL: *See* Goldman RL.
- Thomas JT: *See* Wirtschafter DD.
- Thomasson GO: Participatory risk management: Promoting compliance with practice guidelines. Jun, 317-329.
- Tweet AG: *See* Camp RC.

**U**

- Uden-Holman T: *See* Wakefield DS.

**V**

- van Leeuwen DH: Are medication error rates useful as comparative measures of organization performance. Apr, 192-199.
- Van Why KJ: *See* Aucott JN.
- VanAmringe M: Is quality being forgotten in health system reform? Aug, 469-471.
- VanAmringe M: Data for health care reform: A case of high hopes. Apr, 200-201.
- Vasista V: *See* Lenz S.

**W**

- Wakefield DS, Cyphert ST, Murray JF, Uden-Holman T, Hendryx MS, Wakefield BJ, Helms CM: Understanding patient-centered care in the context of total quality management and continuous quality improvement. Mar, 152-161.
- Wakefield BJ: *See* Wakefield DS.
- Ward R: *See* Young MJ.
- Westfall F: *See* Jennings K.
- White J: *See* Lewis AV.
- Williams DB: *See* Phillips MS.
- Wilson RK: *See* Guinane CS.
- Wirtschafter DD, Jones KR, Thomas JT: Using health care outcomes to improve patient care in the NICU. Feb, 57-65.
- Wright JT Jr: *See* Aucott JN.

**Y**

- Young MJ, Ward R, McCarthy B, Lemoui E: Continuously improving primary care. Mar, 120-126.

**Z**

- Zibrat FS: *See* Finlan FS.

## 1994 SUBJECT INDEX

**B****Benchmarking**

- The analysis of clinical outcomes: Getting started in benchmarking (Krivenko CA, Chodroff C). May, 260-266.
- Appointment access: Planning to benchmark a complex issue (Lewis AV, White J, Davis B). May, 285-293.
- Benchmarking applied to health care (Camp RC, Tweet AG). May, 229-238.
- Benchmarking: Finding ways to improve (Lenz S, et al). May, 250-259.
- Benchmarking in health care: Turning challenges into success (Berkey T). May, 277-284.
- Benchmarking: A performance intervention tool (Campbell AB). May, 225-228.
- Clinical benchmarking improves clinical paths: Experience with coronary artery bypass grafting (Barnes RV, Lawton L, Briggs D). May, 267-276.
- Collaborative benchmarking in health care (Mosel D, Gift B). May, 239-249.
- Combining benchmarking with other quality tools to achieve breakthroughs in admitting (Covey B, Hanson J, Mitchell L). Oct, 555-561.
- A survey-based benchmarking approach for health care using the Baldrige Quality Criteria (Jennings K, Westfall F). Sep, 500-509.

**C****Conferences**

- Data for Health Care Reform: A Case of High Hopes (VanAmringe M). Apr, 200-201.
- Gearing Up for Health Data in the Information Age (Donaldson MS). Apr, 202-207.
- How good are medicine's new recipes? The kitchen debate continues (Kaegi L). Aug, 465-468.
- Is quality being forgotten in health system reform? (VanAmringe M). Aug, 469-471.
- Quality of care issues for health care reform (Berman S). Aug, 472-475.
- Clinical/critical pathways**
- Clinical benchmarking improves clinical paths: Experience with coronary artery bypass grafting (Barnes RV, Lawton L, Briggs D). May, 267-276.
- The synergy of pathways and algorithms: Two tools work better than one (Schrieffer J). Sep, 485-495.

**H****Health care system reform**

- Chronic illness: Implications of a new paradigm for health care (Pawson LG). Jan, 33-39.
- Information management in the age of managed competition (DesHarnais S, Marshall B, Dulski J). Nov, 631-638.
- Health maintenance organizations**
- Orienting health care information systems: How Group Health Cooperative of Puget Sound did it (Goverman IL). Nov, 595-606.
- Health professions education**
- Continuous quality improvement and knowledge for improvement applied to asthma care (Headrick L, et al). Oct, 562-568.

**I****IM System**

- Struggles and successes: Experiences of a beta test site (Finlan JK, et al.). Feb, 49-56

**Indicators; See Performance measures**  
**Information management**

- Building a computer-supported quality improvement system in one year: The experience of a large state psychiatric hospital (Harris CS, Conner CB). Jun, 330-342.
- A computerized system for reviewing medical records from physicians' offices (Garnick DW et al). Dec, 679-694.
- Developing a clinical information system: The role of the chief information officer (Glaser J). Nov, 614-622.
- Educating executives to integrate information management with quality improvement: A case study (Skibicki R). Nov, 623-630.
- Information management in the age of managed competition (DesHarnais S, Marshall B, Dulski J). Nov, 631-638.
- Orienting health care information systems: How Group Health Cooperative of Puget Sound did it (Goverman IL). Nov, 595-606.
- Overview: Designing quality into health care information systems (Kibbe DC). Nov, 591-594.
- Safeguarding the confidentiality of automated medical information (Lawrence LM). Nov, 639-646.

TQM information systems: An illusive goal (Collins LW). Nov, 607-613.

The value of the Uniform Clinical Data Set System (UCDSS) in a hospital setting (Hartz AJ, et al). Mar, 140-151.

**Intensive care units**

Using health care outcomes to improve patient care in the NICU (Wirtschafter DD, Jones KR, Thomas JT). Feb, 57-65.

**Interviews**

- Being benchmarked against: What can organizations expect? An interview with Todd Lambertus (Kennedy M). May, 294-298.
- Evaluating new ways of managing quality: An interview with Stephen M. Shortell and Jim O'Brien (Cohen AB). Feb, 90-96.
- Getting the data—and the information—right: An interview with the IOM's Molla S. Donaldson (Lansky D). Apr, 208-214.
- Health care information systems—Building on the experiences of Industry: An interview with A. Blanton Godfrey (Kibbe DC). Nov, 647-650.
- Hoshin planning as strategic planning: An interview with Gerry Kaminski and Casey Collett (Kennedy M). Oct, 577-581.
- Planning a community health information network: An interview with David E. Garets and Cheryl Juntunen (Kennedy M). Nov, 651-656.
- Review criteria aren't what they used to be—Making the transition from QA to QI: An interview with Richard E. Burney, MD (Kaegi L). Sep, 523-530.
- When a physician leads quality improvement: An interview with Keith Wilson (Gill D, Kendall E). Jun, 344-350.

**J**

**Joint Commission on Accreditation of Healthcare Organizations**

Struggles and successes: Experiences of a beta test site (Finlan JK, Zibrat FS). Feb, 49-56.

**M****Mental health care**

Building a computer-supported quality improvement system in one year: The experience of a large state psychiatric hospital (Harris CS, Conner CB). Jun, 330-342.



## O

**Organizational change and learning**

The abolishment of performance appraisals: Parkview's story (Gill D, Kendall E). Dec, 669-678.

Educating executives to integrate information management with quality improvement: A case study (Skibicki R). Nov, 623-630.

Implementing TQM in a military hospital in Saudi Arabia (Hoskins EJ, Noor FAA-H, Ghasib SHF). Aug, 454-464.

Quality improvement project reviews: A tool to accelerate the transformation (Rheue E). Feb, 79-89.

The serial "V" way of thinking about improving clinical care. (Batalden PB, Nelson EC, Roberts JS). April, 167-180.

Using the PDSA cycle to Standardize a QA Program in a QI-driven environment (Guinane CS, Sikes JL, Wilson RK). Dec, 623-630.

Using pharmacist clinical intervention data for quality improvement of medication use and physician assessment (Phillips MS, Williams DB, May JR). Oct, 569-576.

**Outcomes; See Performance measures****Patient needs/satisfaction**

Evaluating a patient satisfaction survey for maximum benefit (Dull VT, Lansky D, Davis N). Aug, 444-453.

Understanding patient-centered care in the context of total quality management and continuous quality improvement (Wakefield DS, et al). Mar, 152-161.

## P

**Performance measures and measurement**

The analysis of clinical outcomes: Getting started in benchmarking (Krivenko CA, Chodroff C). May, 260-266.

Are medication error rates useful as comparative measures of organizational performance? (van Leeuwen DH). April, 192-199.

Cleveland Health Quality Choice: A model for collaborative community-based outcomes assessment. (Rosenthal GE, Harper DL). Aug, 425-442.

Development of a quality improvement checklist for the Department of Veterans Affairs (Barbour GL). Mar, 127-139.

Making judgments about treatment effectiveness based on health outcomes: Theoretical and practical issues (Hadorn D, et al). Oct, 547-554.

Outcomes assessment in clinical settings: A consensus statement on principles and best practices in project management (Davies AR, et al). Jan, 6-16.

The Pediatric Cardiac Care Consortium—Revisited (Moller JH, et al). Dec, 661-668.

Short-form measures of physician and employee judgments about hospital quality (Hays RD, et al). Feb, 66-77.

Struggles and successes: Experiences of a beta test site (Finlan JK, Zibrat F). Feb, 49-56.

The synergy of pathways and algorithms: Two tools work better than one (Schrieffer J). Sep, 485-495.

Using health care outcomes to improve patient care in the NICU (Wirtschafter DD, Jones KT, Thomas JT). Feb, 57-65.

Using mortality rates as a screening tool: The experience of the Department of Veterans Affairs (Goldman RL, Thomas TL). Sept, 511-522.

The value of the Uniform Clinical Data Set System (UCDSS) in a hospital setting (Hartz AJ, et al). Mar, 140-151.

Widespread assessment of risk-adjusted outcomes: Lessons from local initiatives (Iezzoni LI, Greenberg LG). Jun, 305-316.

**Physician participation in quality management**

The analysis of clinical outcomes: Getting started in benchmarking (Krivenko CA, Chodroff C). May, 260-266.

Continuously improving primary care (Young MJ, et al) Mar, 120-126.

The Pediatric Care Consortium—Revisited (Moller JH, et al). Dec, 661-668.

Physicians' responsibilities and outcomes of medical care (Gonnella JS, Louis DZ, Gottlieb JE). Jul, 402-410.

Using health care outcomes to improve patient care in the NICU (Wirtschafter DD, Jones KT, Thomas JT). Feb, 57-65.

Using pharmacist clinical intervention data for quality improvement of medication use and physician assessment (Phillips MS, Williams DB, May JR). Oct, 569-76.

**Practice guidelines**

Developing guidelines for local use: Algorithms for cost-efficient outpatient management of cardiovascular disorders in a VA medical center (Aucott JN, et al) Jan, 17-29.

Development of the AHCPR-sponsored Heart Failure Guideline: Methodologic and procedural issues (Hadorn DC, Baker D). Oct, 539-547.

Integrating guidelines with continuous quality improvement: Doing the right thing the right way to achieve the right goals (Kibbe DC, Kaluzny AD, McLaughlin CP). April, 181-191.

Making judgments about treatment effec-

tiveness based on health outcomes: Theoretical and practical issues (Hadorn DC, et al). Oct, 547-554.

Participatory risk management: Promoting compliance with practice guidelines (Thomasson GO). Jun, 317-329.

The synergy of pathways and algorithms: Two tools work better than one (Schrieffer J). Sep, 485-495.

**Primary care**

Continuously improving primary care (Young MJ, et al). Mar, 120-126.

**Public policy**

Are hospital quality improvement and public accountability compatible? (Panzer RJ). Jul, 396-401.

Business coalitions on health: Their activities and impact (Cronin C). Jul, 376-380.

For what should hospitals be accountable? (Rubin HR). Jul, 411-418.

The government's role in hospital accountability for quality of care (Jencks SF). Jul, 364-369.

Hospital administrators: The challenge of living in a glass house (Glazer SK, Gaintner JR). Jul, 388-393.

Overview: Public accountability of hospitals regarding quality (Markson LE, Nash DB). Jul, 359-363.

Physicians' responsibilities and outcomes of medical care (Gonnella JS, Louis DZ, Gottlieb JE). Jul, 402-410.

Purchaser quality measures: Progressing from wants to needs (Hungate RW). Jul, 381-387.

Statewide health information: A tool for improving hospital accountability (Epstein MH, Kurtzig BS). Jul, 370-375.

## R

**Risk management**

Participatory risk management: Promoting compliance with practice guidelines (Thomasson GO). Jun, 317-329.

## V

**Veterans Affairs, Department of**

Developing guidelines for local use: Algorithms for cost-efficient outpatient management of cardiovascular disorders in a VA medical center (Aucott JN, et al). Jan, 17-29.

Development of a quality improvement checklist for the Department of Veterans Affairs (Barbour GL). Mar, 127-139.

Using mortality rates as a screening tool: The experience of the Department of Veterans Affairs (Goldman RL, Thomas TL). Sept, 511-522.